

**Invitation to a workshop (for BestServ Round Table participants)**

## **BestServ Forum---Industrial Service Development--- Service and Software Providers Day**

### **Objective of the workshop:**

**The objective of the workshop:** Selected service and software providers introduce their Services, Products and Capabilities for BestServ Forum industrial partners (<http://www.bestserv.fi/members.html>). Workshop will be an “Open Market Place”.

### **Time:**

Thursday October 19<sup>th</sup> 2006, 9AM---4PM

### **Place:**

Innopoli 2, Meeting room Edison2

### **Note:**

- Remember to inform to Vesa Salminen by email: [vesa.salminen@lut.fi](mailto:vesa.salminen@lut.fi) , if you are coming to the workshop.
- There is a parking fee on the parking area. To get a free parking, please, pick up a parking ticket from the reception.

## **Programme**

9-9:15 AM

**Opening of the workshop, Objectives of the day**

9:15-10:30AM

**Lawson Corp. (Intentia Corp.)**

**Lawson M3: Integrated System for Industrial Service Suppliers**  
Introducing Closed-loop RCM to Maximize Asset Availability

Anders Sjöblom

<http://www.lawson.com>

**Bayes Information Technology Ltd.**

**The Bayminer Method for service business industry**

Ralf Ekholm

<http://www.bayminer.com/>

**Data Rangers Corp. - Business Intelligence Services**  
Customer Data Analysis Services. Data Analysis Services in general  
Sampsa Laine  
<http://www.datarangers.fi/>

**Management Systems Corp.**  
Consulting on Industrial Service Development  
Pasi Raikisto  
<http://www.managementsystems.fi/>

**10:30- 11:00AM Coffee Break**

**11:00- 12:00AM**  
**Artekus Corp.**  
Maintenance and Material Management Systems  
Jouko Kiiveri  
<http://www.artekus.fi/>

**Improliity Corp.**  
Software Solutions for Leadership and Quality Management  
Kari Teräsniiska  
<http://www.improliity.fi/>

**Spiral Business Services Corp.**  
Services on Life Cycle Business Development  
Jari Tammela  
<http://www.spiral.fi/>

**12:00AM- 01:15PM Lunch Break**

**01:15- 01:45PM**  
**PROMISE- Wisdom within**  
State of the Art on Product Life Cycle Management  
Lion Benjamins  
<http://www.promise-plm.com/>

**01:45- 02:30PM**

**Ramentor Corp.**

Software and Consulting Company for Reliability, Availability and Maintainability  
Management and Optimization

**Timo Lehtinen**

<http://www.ramentor.com/>

**IFS Corp.**

Service Tool for Sales Offices with spare parts and financial integration

**Jouni Villstedt**

<http://www.ifsworld.com/fi/>

**2:30- 3:00PM Coffee Break**

**3:00- 3:45PM**

**Noste Corp.**

Industrial Service Development; “Moment of Truth”  
Consulting on Sales; how to meet the Customer

**Petteri Laine**

<http://www.noste.com/>

**Logistra Consulting Oy**

Service Supply Chain Management

**Heikki Kekäläinen**

<http://www.logistra.fi/>

**Evolute Systems Oy**

Development of Human Resources

**Jussi Kantola**

<http://www.mycompanyevolute.com/>

**03:45-04:00PM Wrap- up of the Day**

**04:00-04:30PM Open Market Place Discussion**